Sickness absence at the French National Electric and Gas Company

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ABSTRACT The certified sickness absence of workers in the French National Electric and Gas Company was studied for 12 months and has been described according to the demographic and occupational characteristics of the employees. The results showed that the principal factors affecting absence are sex, job, and salary. The high percentage of absent women was explained by neither the type of occupation nor family status. Respiratory diseases, accidents, and musculoskeletal and psychiatric disorders were the leading diagnostic categories. Indices of severity, duration, and frequency were calculated and compared between groups. The duration of absence increased with the severity of the medical cause of absence and with the patient's age.

Many studies on absenteeism have been published as may be seen from several reviews.¹⁻⁴ The economic, psychological, and sociological consequences of work related absenteeism, in particular, have been investigated. Briefly, two lines of research into this problem may be distinguished.

(1) The functionalistic approach considers employee absence as deviant behaviour, the result of poor working conditions, which may adversely affect the worker's health, or as the result of worker dissatisfaction due to fragmented and unrewarding tasks. Absenteeism thus reflects company performance or represents a social malaise.

(2) The analytical approach, where worker absenteeism is seen as a manifestation of social conflict between workers and their employers, and which is sometimes compared with another outward demonstration of discontent, the strike.

When these studies are examined what is obvious is that the "health" dimension is almost completely missing, whereas at least three quarters of employee absences are for health related reasons. Although most companies record data on worker absenteeism, it is quite rare to find medical explanations that correspond to these periods of absence. In the United States several companies have set up systems to collect information on occupational hazards in the workplace, the health status of company employees, and medically related absenteeism.⁵ The "Service Général de Médecine de Contrôle" ("SGMC"),

which is the social security department of the French National Electric and Gas Company has established a comparable data base. The starting point used here was the premise that illness is a factor responsible for employee absences. The objectives of the data base thus are to understand the health status of the worker population, to define relations between employee absenteeism and morbidity better, and to set up methods of research and prevention.

In the present paper we make a preliminary assessment of the medically related worker absenteeism at the French National Electric and Gas Company, and we investigate those factors related to absenteeism, the different aspects concerned, and the medically related reasons for it.

Material and methods

CHARACTERISTICS OF THE COMPANY

The French Electric and Gas Company is a state owned company whose function is to produce, transport, and distribute energy in the form of electricity and gas. In 1980 when this investigation was conducted, the company employed about 135 000 French salaried personnel (80% men). The areas of employment are quite varied ranging from research activity to manual occupations, with a few particular fields such as the production of nuclear energy, important research departments, and highly developed, computerised departments. Employees begin their career in this company between ages 16 and 30 and retirement is set at age 55 for manual workers and age 60 for

other personnel. In most cases workers spend their entire professional career with this company; thus this a stable population.

The Service Général de Médecine de Contrôle (SGMC) includes about 110 consulting physicians who are assigned throughout all of France.

DATA

The data base set up by the SGMC in 1975 has been fully operational since 1978. It records, quite thoroughly, information on all the health care problems of company personnel (sickness absences for short or long periods, work accidents and occupational diseases, worker disability, and death while on the job) as well as data to describe the principal demographic, socioeconomic, and occupational characteristics of all employees. The network for collecting data, the content, and the mode of operation of the data base have been described in detail elsewhere.⁶

The present study concerns short, medically related worker absenteeism in 1980, including all spells of absence for medical reasons whose length was less than one year, and absences of from one to three days. An original aspect of this particular division of the social security system at the Electric and Gas Company is that, theoretically, there is compulsory verification of any certified spell of absence; this makes it possible to establish a diagnosis for the illness which led to the absence each time it occurs. The data and duration of absence are also known ("medical" duration, including weekends). A second category of information includes demographic data: sex, age, family status, and socioeconomic and occupational data: level of education, position held, salary category, duration of company service, geographical locality, and, finally, the notion of a hazardous to health occupation corresponding to positions that present specific health hazards.

The medically related causes for worker spells of absence are classified by the consulting physicians according to a list that includes 176 items, derived from the International Classification of Diseases (8th).

The demographic, socioeconomic, and occupational data are also recorded for all salaried personnel, thereby enabling the determination of various rates.

Absenteeism may be evaluated in several different ways according to its duration or frequency, individually, or within a given population. In the present study we have chosen the individual method of assessment, which alone makes it possible to understand the mechanisms responsible for worker absence. The population of employees affected will be described, firstly, using the percentage of persons who were absent from work at least once during the year as a measure ("per cent disabled a year"). This index may be considered as an "annual incidence rate" of absence. Its relation with each of the factors for demographic, socioeconomic, and occupational environment will be tested using the χ^2 statistical test. The investigation of regional differences will be explored in greater detail by an indirect standardisation,⁷ which makes it possible to verify the presence of a "regional effect," since other factors are taken to be constant.

Then the different forms of medically related worker absence will be studied using two indexes: the number of spells of absence and the number of days lost a year, calculated for each absentee. The two components of absenteeism that they measure—namely, frequency and duration—will be analysed according to the same demographic and occupational factors as in the first part of this study. The statistical methods used here will be principally analyses of variance. Finally, the list of medical diagnoses which explain the absence will be considered.

Table 1 Measures of sickness absenteeism by sex and age

Variable	% Disabled a year	No of workers	χ^2 Test	Annual duration of absence (days)	Annual No of spells of absence
Sex:					
Male	43.7	111 837	3.590	28.9	1.67
Female	65.2	23 462	p < 0.001	36.1	2.02
				F: 258.33	F: 1.073
				p < 0.001	p < 0.001
Age (years):					
≤ 20	42.0	2 043		17.9	1.64
21–25	48.4	17 063		20.79	1.71
26–30	51.2	22 570	672.3	22.77	1.75
31–35	48.5	22 069	p < 0.001	25.6	1.74
36–40	43.7	16 833		27.9	1.73
41–45	42.4	17 131		31.7	1.73
46–50	44.6	18 376		39.23	1.81
51–55	51.5	15 967		47.8	1.81
≥ 56	55.0	3 247		51.3	1.70
				F: 318.9	F: 9.068
				p < 0.001	p < 0.001

Fig 1 Percentage of disabled per year by age.

Results

THE ABSENT EMPLOYEE—WHO IS HE?

Half of the 135 000 workers employed by the company in 1980 were absent from work at least once for a medically related reason. This percentage varied greatly according to different factors considered.

Demographic factors: sex, age (table 1)

The different aspects of absenteeism according to whether the employees are male or female are important. The proportion of female employees on leave during the course of a year is 65.3%. For male employees this figure is only 44.1%. Medically related absence thus affects many women.

Since these are medically related absences, a curve representing the proportion of absentees might have been expected to increase with individual age. This is not so (fig 1). The curve presents a concave aspect as represented by the 36–45 years old category. This trend is similar for both men and women.

Family status

Family status is conditioned by two variables: the marital status and the number of dependent children (table 2). The proportion of absentees varies significantly according to marital status. Widowed, separated, or divorced employees are most frequently absent from work, whether male or female. This result is unchanged when age is also considered. This fact has been reported by others⁸ and may be compared with similar findings noted in studies of mortality rates both in the National Electric and Gas Company, in France as a whole, and in developed countries.^{9–12}

The rate of absentees does not seem to be related, overall, to the presence of dependent children. For women, however, a different result is to be noted (fig 2): the proportion of women who are absent from their jobs increases with an increasing number of dependent children, from 60.8% (no children) to 72.4% (four or more children). A medical explanation may be given for these results: important family responsibilities cause excessive fatigue requiring subsequent recuperation and absence from work. Another explanation may be absence because of the need to care for a sick child. Although spells of absence are given to female employees to care for sick children, medically related absenteeism studied here probably includes a few instances of this type.

Social and occupational factors

The social and occupational status of company employees was investigated by means of four variables: salary category, which corresponds to the level of job responsibility, the position held, the notion of a

Table 2 Measures of sickness absenteeism according to family status

Variable	% Disabled a year	No of workers	χ^2 Test	Annual duration of absence (days)	Annual No of spells of absence
Marital status:					
Unmarried	45.5	18 380	470.33	26.3	1.73
Married	47.1	111 321	$p < 0.001$	30.3	1.73
Widowed, separated, or divorced	67.4	5 598		46.45	2.1
				F: 214.7	F: 165.48
				$p < 0.001$	$p < 0.001$
Dependent children:					
0	47.2	52 586	1.66	34.19	1.78
≥ 1	47.6	82 713	NS	28.4	1.74
				F: 219.2	F: 18.4
				$p < 0.001$	$p < 0.001$

Fig 2 Percentage of disabled per year by number of dependent children.

hazardous occupation, and, finally, duration of employment in the company.

The probability of an employee being absent during the year for a medically related reason is greatly

affected by his occupational category. In the lowest categories this likelihood is more than double that of managerial personnel, with foremen being intermediate in this order (table 3). This order is the same for both men and women (fig 3).

The position held also plays an important part. The classification used includes 25 different headings corresponding to different occupations. Between the occupation most prone to absence, that of "switchboard operator," and the one least exposed "skilled technician and upper management" the ratio for the proportions of employees absent from each category is 4.7. The highest numbers of absences are observed for secretaries, typists, and switchboard operators, occupations held principally by women, and janitors and security guards, who have been reassigned generally for reasons of health. Manual workers are generally more frequently affected than sedentary employees.

The notion of a hazardous to health occupation is specific for the company. These are positions which have been found to be dangerous to health, either because of the type of work or because of environmental conditions (noise, pollution, heat, ... (table 4).

Table 3 Measures of sickness absenteeism according to occupational parameters (salary category and occupation)

Variable	% Disabled a year	No of workers	χ^2 Test	Annual duration of absence (days)	Annual No of absences
Salary category:					
Manual worker	57.6	56 678	590.6	32.4	1.9
Foremen	44.6	61 465		29.2	1.6
Managerial personnel	24.8	16 512	$p < 0.001$	25.9	1.4
				F: 53.77	F: 531.8
				$p < 0.001$	$p < 0.001$
Job:	(1)			(2)	(3)
Administrative managerial staff	16.8	3 424		27.3	1.32
Skilled technicians and upper management	15.0	585	6.255	15.5	1.29
			$p < 0.001$		
Electrical technicians	35.1	2 066		22.5	1.55
Gas technicians	34.6	581		29.0	1.59
Other technicians	36.4	29 650		26.3	1.53
Draughtsmen	49.2	3 638		27.2	1.77
Data processing workers	50.9	2 759		29.7	1.77
Accountants	50.4	4 251		32.5	1.79
Secretaries, typists	63.8	6 360		32.8	1.97
Clerical workers	52.7	22 799		36.7	1.89
Switchboard operators	70.7	559		48.3	2.22
Janitors, security guards	62.3	457		48.9	2.42
Sales workers	33.3	6 439		29.7	1.72
Warehousemen, storekeepers	54.3	1 578		35.2	1.92
Mechanics drivers	53.5	1 296		30.6	1.75
Gas meter readers, cashiers	50.9	2 235		34.4	1.74
Lines fitters	51.5	13 110		27.8	1.73
Craftsmen	55.0	14 207		31.6	1.83
Plumbers	56.4	2 573		31.9	1.81
Layers of electricity or gas meters	50.4	5 029		30.0	1.79
Chemists, laboratory assistants	28.5	1 834		27.3	1.72
Watchmen	34.5	4 017		22.3	1.46
Machinists	45.3	1 277		29.2	1.76
Teachers, school personnel	19.7	579		23.2	1.36
Probationers	32.4	3 040		17.5	1.42
				F: 22.8	F: 51.51
				$p < 0.001$	$p < 0.001$
Rank correlation coefficients:	$r_{12} = 0.83$	$r_{13} = 0.90$	$r_{23} = 0.88$

Fig 3 Percentage of disabled per year by salary category.

It is to be noted that employees who perform jobs hazardous to health are more frequently absent from work than other personnel. Since seniority in hazardous occupations was not known here, it is difficult to interpret this result.

Finally, variations in the percentage of absent employees according to their seniority in the company were considered (table 4): this index decreases significantly as seniority increases, ranging from 55.7% for employees recently hired to 41.6% for those employed more than 20 years with the company.

Geographic region

Geography was considered, with company employees being dispersed throughout France. We chose the classification of the INSEE (French National Institute for Statistics). Most studies on absenteeism show

<45% 45%-48% 48%-56%

$\chi^2 = 915$ $p < 0.001$

Fig 4 Percentage of disabled per year according to the work place (INSEE regions).

wide geographical differences. The same is true for the National Electric and Gas Company. Between extreme values reported in Corsica and the Midi-Pyrénées region, the ratio for the percentage of absent employees is 1.6. Examination of fig 4 does not show the existence of a gradient.

The factors previously examined (age, sex ...) have unequal distributions according to different geographical regions. It might be concluded that regional differences observed for medically related absences are due to such differences. To verify this, standardisation was performed for age, sex, and job category: differences due to geographical region persist, in the

Table 4 Measures of sickness absenteeism according to occupational parameters (hazardous occupation and seniority)

Variable	% Disabled a year	No of workers	χ^2 Test	Annual duration of absence (days)	Annual No of spells of absence
Hazardous occupation:					
Yes	59.0	1 900	103.9	32.6	1.89
No	47.3	133 399	$p < 0.001$	30.5	1.77
				F: 1.97	F: 16.26
				NS	$p < 0.001$
Seniority in company (years):					
< 5	55.7	24 147	1613.96	21.0	1.67
5-9	53.2	20 523	$p < 0.001$	25.2	1.82
10-19	46.8	41 222		29.5	1.77
≥ 20	41.6	49 407		40.9	1.75
				F: 543.19	F: 36.16
				$p < 0.001$	$p < 0.001$

same direction as previously observed. It thus appears that there is a "regional effect," which may be either specific for the company or due to general, socio-economic, and cultural conditions. An investigation involving geographic differences for health status was undertaken at the National Electric and Gas Company to attempt to elucidate the mechanism concerned.¹³

The generalised description of "factors related to employee absenteeism" concurs with what is usually reported.^{14 15} This is normal since a medically related reason is the primary cause of worker absence. Several points must be made here: the high rate of absenteeism of women and the part of the occupational category and of the position held. In effect, it was observed that the percentage of absent female employees is always higher than for their male counterparts whatever factors are considered. Except for the number of dependent children, the curves representing rates of male or female absenteeism are entirely analogous. It thus appears that factors usually implicated to explain high rates of female absenteeism (lesser job responsibility, type of work, dependent children, ...), although important, are inadequate to explain the differences observed in the absentee rates for men and women employees. A more detailed investigation considering parameters such as the reasons for working, opportunities for job training and promotion, the sharing of household chores between husband and wife, attitudes towards health, and medically related reasons is necessary to understand this phenomenon better.

Just as important is the variation according to the category of work and the position held. Several different levels of explanation may be considered: for the same disorder, especially if it is a minor one, it is normal that absences are more frequently reported for outdoor workers or for employees whose jobs require considerable physical activity than for office personnel. Moreover, the hazards to health vary according to the type of work done. Thus a particular occupational risk, work accident, is eight times more likely to involve driver mechanics than accountants.

The particular position held, like the job category, has a socioeconomic significance. Numerous studies, especially in English speaking countries, have shown the existence of relation between different social classes and worker mortality and morbidity.¹⁶ Social differences for morbidity surface from the data available for medical absenteeism. Finally, explanations which are sociological in their nature must not be forgotten as already mentioned at the beginning of this study.

WHAT ABSENTEEISM?

Two different measures of employee absenteeism will be described: the duration of the absence and the number of spells of absence a year. An employee who absents himself from his job does so 1.75 times a year, and cumulates 30.6 days of leave, on average. This figure may appear high but, in fact, it is only due to lengthy absences by a small number of employees. If we look at table 5 it may be noted that absenteeism presents wide individual differences. More than half of the employees are on leave for brief periods (less than 15 days a year). Few people have repeated sickness absences.

Then the two measures characterising employee absence were investigated according to those factors already mentioned. For a large number of these factors (sex, job category, occupation, family status), both indexes vary on the average in the same sense as the proportion of absent employees (tables 1-4). Thus it is those positions most affected by absenteeism which present the most serious cases, both for frequency of absences and for number of days lost (Spearman's rank correlation tests are significant). The same is true for the work category level where, whatever the index used to measure absenteeism, the sequence of "manager, foreman, and manual worker" is always found in that order, family status with the "widowed-separated-divorced" employees being most frequently affected, and, the sex, with the female high rate of absenteeism.

For the other factors studied, age, seniority, hazardous working conditions, and geographical

Table 5 Number of disabled workers according to duration and frequency of annual absence

Annual No of spells of absence	Annual duration of absence (days)	<8	9-15	16-30	31-60	61-90	>90	Total	Total (%)
1		21415	6501	4416	2121	735	1151	36339	56.6
2		1091	5181	5169	2712	778	1182	16113	25.1
3		34	544	2598	2181	673	912	6942	10.8
4		3	39	594	1113	450	528	2727	4.25
≥ 5		2	4	152	703	476	750	2087	3.25
Total		22545	12269	12929	8830	3112	4523	64208	
Total (%)		35.1	19.1	20.1	13.8	4.9	7		100%

location no correlation was observed. With employee age, a noteworthy fact is the constant increase in the mean duration of absence as age increases. Among employees on leave, those aged 55 have, on average, three times more disability than those who are closer to age 20. The nature of the illness responsible for the absence and a longer recovery time are natural explanations. In the same way, and for the same reasons, an increase in the duration of the absence is observed with seniority in the company. In both cases the mean number of spells of absence a year varies, without being able to find a simple explanation (tables 1 and 4). The hazardous nature of the position held does not seem greatly to affect the characteristics of absenteeism. At most, a slightly increased number of absences may be observed in those employees who have such a position. Finally, a regional study, considering the ages of the employee population using analysis of variance, shows regional differences for the duration of absences a year with longer absences in south east France (Rhône-Alpes, Provence, Côte d'Azur, and Corsica) and the Paris metropolitan area, and shorter ones for Haute Normandie, Brittany, and Central France.

MEDICAL REASONS

A high number of spells of absence, especially those which are quite short, are not verified by the company physician. The medically related causes thus are unknown in such cases. To evaluate the weight of different disorders in an effective manner, a survey

involving 2000 unverified absences was conducted in 1980. Taking this investigation into account, the principal causes of employee absence are, in their order of frequency: respiratory diseases, trauma, osteo-articular disorders, and psychiatric and digestive illnesses (table 6). The order is different if weight is given to the duration of course of each illness: the severity of accidents and the disabling nature of psychiatric and osteoarticular disorders should be emphasised. Each spell of absence lasts 17 days on the average, with large differences according to individual diagnosis.

The effects of age, sex, and of the worker's job category were investigated within each diagnostic group with two overall indexes: the number of spells of absence per 100 employees (frequency rate) and the mean number of days of disability per absence (severity rate).

Age has a certain effect on the severity rate, which increases for all diagnoses considered (table 7). Its effect on the frequency of absence is lesser and does not concern all medical diagnoses: the frequency rate increases with the subject's age for osteoarticular and circulatory diseases; it tends to decrease for respiratory disease and for trauma. The frequency rate is always higher for women except for occupationally related accidents (table 6). With female employees, the frequency rate for urogenital disease and psychiatric disorders should be emphasised, as well as the diagnosis of lassitude. On the severity rate, the effect of the subject's sex is variable. For all diag-

Table 6 Measures of sickness absenteeism by diagnostic category

Diagnostic category	Employees absent at least once during the year			By sex			
	Severity rate (days)	% Of total absence	% Of total leaves (after correction)	Frequency rate		Severity rate	
				Men	Women	Men	Women
Respiratory affections:	10.8	9.0	27.7	10.9	15.9	12.0	11.5
Influenza	8.9	2.3	9.7	3.4	4.6	8.7	10.0
Accidents:	28.1	15.9	14.2	8.6	4.8	28.1	2.4
Accidents at work	26.5	7.05	5.7	4.1	2.0	26.8	8.2
Other accidents	29.5	8.8	8.5	4.5	2.8	29.6	2.1
Musculoskeletal disorders	25.1	9.2	10.5	4.9	6.1	25.4	0.9
Digestive disorders	22.0	5.7	7.2	3.5	4.4	24.3	1.3
Mental disorders	35.9	9.5	7.5	2.7	8.7	38.1	9.5
Genitourinary disorders	29.4	5.2	4.0	0.9	9.7	23.8	3.0
Lassitude	15.3	2.0	4.9	1.2	4.9	15.1	6.5
Cardiovascular diseases	44.4	5.9	3.8	1.8	2.1	45.9	6.4
Infectious diseases	27.8	1.4	—	0.6	1.0	29.1	24.8
Diseases of skin and subcutaneous tissue	16.5	0.7	1.6	0.6	0.7	17.4	18.4
Diseases of sense organs	24.3	1.0	1.2	0.5	0.9	25.7	3.6
Endocrine nutritional and metabolic diseases	29.8	1.0	1.3	0.4	0.8	28.2	44.9
Malignant neoplasms	109.0	2.7	1.1	0.3	0.5	99.3	105.8
Diseases of nervous system	39.2	1.1	1.25	0.4	0.9	41.8	43.5
Diseases of blood	44.7	0.2	0.8	—	—	45.2	36.3
Others	24.7	2.2	12.95	2.1	6.9	19.4	19.6
No diagnosis	9.6	27.3	—	—	—	—	—

Table 7 Measures of sickness absenteeism by diagnostic category and age

Diagnostic category	Frequency rate				Severity rate			
	18-30	31-40	41-50	> 50	18-30	31-40	41-50	> 50
Respiratory affections:	12.0	11.6	10.9	13.0	9.1	10.5	13.2	17.9
Influenza	3.5	3.7	3.5	3.9	7.8	8.1	10.1	11.2
Accidents:	9.7	7.6	6.9	7.1	24.1	28.3	29.8	34.6
Accidents at work	4.2	3.4	3.6	3.9	20.0	26.2	31.4	36.9
Other accidents	5.5	4.2	3.3	3.2	26.8	28.5	32.6	39.4
Musculoskeletal disorders	2.2	3.9	6.9	10.8	22.0	22.0	26.0	32.0
Digestive disorders	3.2	3.2	5.0	5.2	16.7	21.0	26.0	31.0
Mental disorders	2.5	4.3	4.1	4.6	30.8	34.0	40.4	51.0
Genitourinary disorders	3.0	2.6	1.8	2.1	28.5	31.9	28.6	32.6
Lassitude	1.7	2.0	1.7	2.3	13.0	14.6	17.8	19.3
Cardiovascular diseases	0.5	1.2	2.4	5.3	20.5	27.0	45.0	54.0
Infectious diseases	0.9	0.7	0.6	0.7	17.0	26.4	30.5	39.5
Diseases of skin and subcutaneous tissue	0.6	0.5	0.6	0.6	13.0	15.0	18.0	24.4
Diseases of sense organs	0.4	0.6	0.6	0.9	18.7	23.0	29.3	39.0
Endocrine nutritional and metabolic diseases	0.2	0.4	0.6	1.0	29.0	33.5	30.0	34.4
Malignant neoplasms	—	0.1	0.6	0.9	74.5	77.0	99.0	112.0
Diseases of nervous system	0.2	0.3	0.6	0.6	34.0	35.0	51.0	43.0
Diseases of blood	—	—	—	—	45.0	25.0	29.0	76.0
Others	0.9	1.1	1.2	1.5	14.2	18.2	21.4	26.8

noses, the frequency rate increases in the following order: manager, foreman, manual worker (table 8). No trend has been uncovered concerning mean duration of absence.

This overall study was followed by one conducted on an individual basis¹⁷: for each diagnosis, the annual duration of absence and the number of spells of absence per person were determined. Only the preliminary results will be cited from this study: a correspondence between the severity of the condition diagnosed as assessed by the mean duration of absence and as evaluated in the light of medical science. Thus

with more than 100 days of absence per employee, serious illnesses are found, either because they affect the patient's survival or because they threaten an essential life function—cancers, myocardial infarction, alcoholic cirrhosis, tuberculosis, and cataracts.

On the other hand, diagnoses which involved a mean duration of absence of less than 15 days per employee are reputed to be minor since recovery is the most common outcome: sore throats, flu, upper respiratory infections, etc.

The mean number of spells of absence a year varies much less from one diagnosis to another than does

Table 8 Measures of sickness absenteeism by diagnostic category and salary category

Diagnostic category	Frequency rate			Severity rate		
	Manual workers	Foremen	Managerial staff	Manual workers	Foremen	Managerial staff
Respiratory affections:	15.9	10.3	3.3	11.9	11.8	13.0
Influenza	4.9	3.2	1.0	9.2	8.7	9.7
Accidents:	11.5	6.4	2.1	32.5	30.4	27.4
Accidents at work	5.7	2.8	0.8	25.8	29.1	27.2
Other accidents	5.8	3.6	1.3	29.2	30.6	32.4
Musculoskeletal disorders	6.7	4.7	1.5	27.4	26.7	26.4
Digestive disorders	4.7	3.3	1.6	23.9	22.6	29.6
Mental disorders	4.8	3.4	1.3	38.0	39.7	36.0
Genitourinary disorders	3.2	2.3	0.8	29.8	30.5	27.8
Lassitude	2.6	1.6	0.5	15.6	16.1	14.1
Cardiovascular diseases	2.0	1.9	1.3	42.3	43.8	52.7
Infectious diseases	0.9	0.7	0.3	27.0	28.0	35.8
Diseases of skin and subcutaneous tissue	0.8	0.5	0.2	17.8	17.5	15.8
Diseases of sense organs	0.7	0.6	0.2	26.0	27.8	38.8
Endocrine nutritional and metabolic diseases	0.6	0.4	0.1	34.5	30.3	25.1
Malignant neoplasms	0.3	0.3	0.4	113.7	90.4	99.0
Diseases of nervous system	0.5	0.3	0.2	44.7	38.3	40.3
Diseases of blood	—	—	—	43.0	38.5	85.0
Others	1.5	1.0	0.4	19.0	20.0	19.6

the duration of the absence, but among diseases which cause frequent absences certain chronic illness are found: alcoholic cirrhosis, psychoses, and neuroses.

Conclusion

Medically related worker absenteeism is a complex phenomenon involving many factors. This investigation shows that illness is one of them. It is especially by studying the duration of absence that morbidity appears. In effect, one may observe that whatever the index for the duration of absence studied (leave of absence from work or yearly absence) this measure increases with the subject's age and the seriousness of the disorder. Similar observations were noted by Taylor among British Post Office Staff¹⁸: the duration of certified sickness absence is higher in groups of people showing other objective evidence of ill health. A study conducted in a large company in Quebec⁴ led to similar conclusions: it showed that the duration of absence, regardless of the specific diagnoses, may be considered as an indicator of future health problems, such as serious occupational accidents or myocardial infarction. These observations suggest that the duration of absence for a sufficiently long period could represent a certain amount of psychophysiological wear for the employees. It could be particularly useful to study the effects on health of modifications in work conditions such as computerisation or work reorganisation, whose medical manifestations could be non-specific. If the relations between absence from work and health status were confirmed and detailed a health indicator could be available, which is interesting insofar as most companies know the durations of absence of individual employees.

The other component of absence, its frequency, seems to be more dependent on demographic, socioeconomic, and occupational factors than on medical factors. For certain illnesses, however—for example, psychiatric disorders—or for certain groups of workers,¹⁹ it may be valuable as an indicator of health.

The description of absent employees shows, as already pointed out by sociologists and economists, the importance of socioeconomic and cultural factors in the development of absenteeism. As has been already seen, however, the interpretation of the relations observed is not simple. The part played by illness compared with other factors responsible for absence probably differs according to the medical problem. Studies involving particular diagnoses most certainly will enable a better comprehension of the mechanisms concerned here.

From a methodological viewpoint, three aspects of absenteeism must be noted: the time when it occurs,

its duration, and its frequency. They are affected differently by the different factors considered. Measures of absenteeism uniting these three parameters as, for example, rates of absenteeism, are thus totally inadequate for an analytical investigation of absenteeism.

For the company and the physicians who are responsible for employee health, these data are essential since they provide indications on the health status of the worker population and on the critical problems that may affect it. Thus in this study trauma, psychiatric disorders, and musculoskeletal diseases appear to be the main health problems.

Medically related absences provide an approach to morbidity that seems to be in accord with the results of surveys of morbidity conducted in France.^{20 21} The direct applications for epidemiological studies have obvious limits: diseases such as diabetes or arterial hypertension rarely cause worker disability and are excluded from such an approach. On the contrary, with other diseases—for example, myocardial infarction, or cancers^{16 22}—it appears to be a good starting off point for epidemiological surveys. It is in this direction that we will continue our research.

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are six or less or, if there are more, the first three followed by *et al*; the title of journal articles or book chapters; the titles of journals abbreviated according to the style of *Index Medicus*; and the first and final page numbers of the article or chapter.

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- ¹ International Steering Committee of Medical Editors. Uniform requirements for manuscripts submitted to biomedical journals. *Br Med J* 1979;1:532-5.
- ² Soter NA, Wasserman SI, Austen KF. Cold urticaria: release into the circulation of histamine and eosino-phil chemotactic factor of anaphylaxis during cold challenge. *N Engl J Med* 1976;294:687-90.
- ³ Weinstein L, Swartz MN. Pathogenic properties of invading micro-organisms. In: Sodeman WA Jr, Sodeman WA, eds. *Pathologic physiology: mechanisms of disease*. Philadelphia: W B Saunders, 1974:457-72.